

Wednesday March 25, 2020

RE: Coronavirus (COVID-19) Supply Chain Risk - Update

Dear Customer,

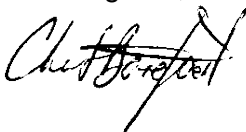
K-One Fluid Power wish to provide an update to all our customers on the current condition of our supply chain for the products we represent and support throughout Australia.

Where possible and as directed by local authorities staff are operating on a work-from-home basis. Production and Warehouse personnel remain on site at all facilities. At present production and shipping of goods continues from all facilities.

Due to increased demand on some items manufacturing lead times have increased. Please refer to our dedicated web page for detail information - 'Lead Times' [Click here to follow link](#)

Our freight forwarders are communicating the various surcharges that are being applied by both air and sea carriers in reaction to network changes, increased demand and capacity shortages. At this time additional 3 days transit can be anticipated for air cargo from our points of origin and 2-4 week delays are visible on sea shipments. We will communicate directly with customers where back orders may be effected.

Kind regards,

A handwritten signature in black ink, appearing to read 'Clint Barefoot'.

Clint Barefoot - General Manager