

Thursday April 2, 2020

RE: Coronavirus (COVID-19) Supply Chain Risk - Update

Dear Customer,

K-One Fluid Power wish to provide an update to all our customers on the current condition of our supply chain for the products we represent and support throughout Australia.

We have received notification from TDZ Hydraulics.

Following the situation caused by COVID-19 TDZ will operate with minimum services until April 3, the factory will be closed entirely from April 6-13 (inclusive) and will resume minimum services on April 14.

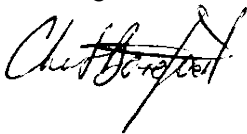
The Sales Department will continue to be fully operational throughout the whole period, except for April 9 and 10.

K-One will provide direct communication with customers that will likely have a delay on back orders as a result of the reduced capacity and shut down period.

The status of other manufacturing facilities remains as previously advised until further notice.

K-One along with our manufacturing partners appreciate your continued understanding and cooperation during this time.

Kind regards,

A handwritten signature in black ink, appearing to read 'Clint Barefoot'.

Clint Barefoot - General Manager